The Big 6

Information Problem-Solving Skills

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1 Task Definition

What's the task?
What types of information do I need?

What

2 Information Seeking Strategies

What are possible sources?
Which are the best?

Think & Plan

3 Location and Access

Where is each source?
Where is the information in each source?

Where

4 Use of Information

How can I best use each source?
What information in each source is useful?

Use

5 Synthesis

Show

How can I organize all the information?
How can I present the result?

6 Evaluation

Is the task completed?
How can I do things better?

Evaluate

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