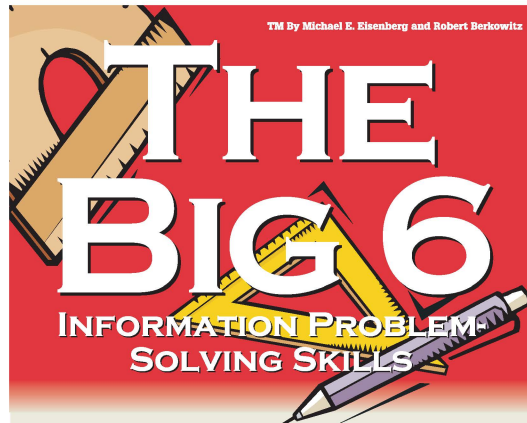


TM By Michael E. Eisenberg and Robert Berkowitz



1 TASK DEFINITION *What*

What's the task?
What types of information do I need?

2 INFORMATION SEEKING STRATEGIES *Think & Plan*

What are possible sources?
Which are the best?

3 LOCATION AND ACCESS *Where*

Where is each source?
Where is the information in each source?

4 USE OF INFORMATION *Use*

How can I best use each source?
What information in each source is useful?

5 SYNTHESIS *Show*

How can I organize all the information?
How can I present the result?

6 EVALUATION *Evaluate*

Is the task completed?
How can I do things better?

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