# Secret Diner Report

):					
Site:		Date:	090		Time:
Service Checklist Yes	N <sub>o</sub>	Menu Checklist	Yes	No	Nutrition Services Score
Friendly to secret diner		All entrees available			
		(including entrée salad)			Service:
Friendly to students		All sides available			Site:
Price correct		All toppers available			Menu:
Change available		Condiment cart stocked			Subjective:
Service area clean		Secret diner samples are good quality			
Dining area clean					
Score out of six:		Score out of five:			Total out of 14:
Site Checklist/Score Yes  Adequate supervision	No	Comments			
Adequate lighting					
Space well-maintained					
Score out of three:					9
	¥	ži.			



Subjective score out of one:

Site: Maxfield Date: 11/26/2007

Time: 11:00

## Secret Diner Report

score		dining area clean	service area clean	change available		price correct	65*0	friendly to students	friendly to secret diner		Set Arce Checklist
		X	×	×	×	×	٠	×	×	yes	
	* *							ii.		no	

Score out of three: 3	space well-maintained	adequate lighting	adequate supervision	Site checklist/score
	×	×	×	yes
			100	по

score out of five: 4	secret diner samples are good quality	condiment cart stocked	all toppers available	all sides available	all entrees available (including entree salad)	Menu checklist
٠	×	×	?	X		yes
e.					· ×	no

Menu:

Service: 6

NS score

Subjective:

### Comments

out of six: 6

staff certainly are better able to survey the diners when they are seated this way. method: the benches on one side of each table is folded up, so students do not face their trays and making sure they have what they want. Maxfield has an unusual seating anyone across the table from themselves. I'm not sure what the intended benefit is, but bottlenecks and students are treated very nicely, with staff actually paying attention to Maxfield is a comfortable place to eat. Lineup is staggered to prevent

of students to my left how much I liked the beans, to which one replied, "You can go to try these, but not a single tray marching past me held any beans. I mentioned to a pair with bits of peanut, and really were a pleasure to eat. Staff actively encouraged students treatment the beans received here. They were served hot, deep in a dark, spicy sauce Mashed potatoes, gravy and chicken nuggets can't be damaged without effort, and were fine here. The secret diner does not like green beans, but he quite enjoyed the Szechuan have them all, then. They don't look so nice." No salad was visible in the serving line, so the single demerit goes for that.

subjective score out of one: 1

Secret Diner Report Site: Mississippi Magnet Date: 11/27/2007 Time: 11:15

	yes	no
friendly to secret diner	X	
	3.0	**************************************
friendly to students	×	
	a E	
price correct	×	•
	** •	
change available	×	
service area clean	4	
	- }	
dining area clean	×	
	٠	
score		

0	6
Ħ	5
ಲ್ಗ	0
SIX.	
9	

all entrees available (including entree salad)  all sides available  X  all toppers available  Condiment cart stocked  Secret diner samples are good quality	Menu checklist		٠
all entrees available (including entree salad)  all sides available X  all toppers available X  condiment cart stocked X  secret diner samples are good quality		yes	no .
all sides available X  all toppers available X  condiment cart stocked X  secret diner samples are good quality	all entrees available (including entree salad)	×	
all toppers available X  condiment cart stocked X  secret diner samples are X  good quality	all sides available	×	
condiment cart stocked X secret diner samples are X good quality	all toppers available	×	
secret diner samples are X good quality	condiment cart stocked	×	
	secret diner samples are good quality	×	

score

out of five: 5

is a good place to note that I see more of this than I once did. above and beyond the call to provide a positive, helpful environment for students. This \*A lot of thought has gone into lunch at this site; Mississippi Magnet has gone

Toppers: peaches, tomatoes, onions and lettuce.

better product or better prep, but the improvement is tangible. acknowledge that the burgers served at this site on this day are a substantial improvement over those he has panned in the past. He can't determine if this is due to a As we know, the secret diner has excoriated the burger in the past, but he will

can innoculate them somewhat from both of these liabilities. thicker cut; sweet potatoes are more delicate than their often-fried tuber cousins, and at high risk for sogginess when undercooked and toughness when well-done. A thicker cut Sweet potato fries are tricky. I enjoyed these, but if possible, I recommend a

subjective score out of one: 1+

out of three: 3

### NS score

Service:

Menu:

Subjective: 1+

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