

1. Does Utah have to pay for requested upgrades to the AIR system?

Global, ongoing system upgrades are included in the contract price. Examples would be new accommodation tools, new item types, or increased technical functionality. Specific work requests that are unique to Utah and outside of the defined contract deliverables would be priced separately. An example would be if Utah requested a Spanish translation for all Utah items. This would be an additional expense beyond the current contract price.