Early Intervention Software Program 2013-2014

Software Programs At-A-Glance

	Contact information	Recommended use (minutes per day/ minutes per week)	System Requirements	Technical support	Professional development
IStation (Imagination Station)	Chris Blevins 866.883.7323 ext. 4616 cblevins@istation.com www.istation.com	• 20-30 minutes per day for Tier 1 • 60 minutes per week for Tier 2 • 90 minutes per week for Tier 3	**Windows** Windows XP, Vista, and 7 500 MHz, Pentium III 256 MB RAM 2 GB free space Headphones 768 kbps or greater **Mac** OS X 10.3.9-10.8 500 MHz G4 256 MB RAM Headphones 768 kbps or greater www.istation.com/support/technicalInfo	Customer Service Hours: 7:00AM -6:30PM(CST) 866.883.7323 ext. 2 support@istation.com	• Online Training Center included • Getting started videos, reports, webinars • Onsite professional development : 4-6 hours TOT or customized for school • Webinars training 1-2 hours • Data Consults
Imagine Learning (Imagine Learning)	Greg Barry 801-368-3185 greg.barry@imaginelearning.com www.imaginelearning.com	• 20-30 min/day • 60-75 min/ week	• Mac or PC • IOS Tablets • Browser-based • District Server-based • Client-based • Detailed System Requirements available on USOE Website	• 24 X 7 Phone Support • 6 local Utah Field Support Reps • 24-Hour onsite response time	• On-site Initial Training • On-site 1-day of follow-up training • Additional training available on request

Waterford Early Reading Program (Waterford Research Institute)	Claudia Miner 801-349-2348 claudiaminer@waterford.org Shae Rohrer shaerohrer@waterford.org (801) 550-7167 www.waterford.org/products/early-learning	• Kindergarten: 15 minutes/day x 5 days/week • Grades 1, 2, and 3: 30 minutes/day x 5 days/week	• Web-based, multitenant product • Cloud hosted • Requires access to the Internet • Workstation or computer needs 2MB of RAM	• Waterford support, which located in Utah, is available from 7:00 a.m. until 8:00 p.m. via a toll-free number, email, or an online "chat" session. • If needed, Waterford will deploy an expert field engineer to troubleshoot, analyze, consult, and fix issues onsite.	• Waterford will make training sessions available to all participating teachers, administrators, and IT staff. • Centrally located, onsite sessions focused on the use of the software and integrate the online instruction into the classroom. • Waterford will offer webinar trainings that can be accessed from any location.
i-Ready Diagnostic & Instruction (Curriculum Associates, Inc.)	Craig Pritchard 801-717-0739 cpritchard@cainc.com www.i-ready.com www.curriculumassociates.com	• ~20 min/day • 60-150 min/week	• Mac OS 10.4-10.7 • Windows XP SP3 • Windows Vista • Windows 7 SP1 • Google Chrome OS v21.0.1180.92 • For full requirements, please visit http://www.i-ready.com/support/i-ReadySystemRequirements.pdf	• Telephone, e-mail, and online chat assistance are Monday through Thursday, 6:30 a.m.–5:00 p.m. Mountain time and Friday 6:30 a.m.–3:00 p.m. Mountain, excluding holidays. • Users with questions or experiencing technical support issues after normal business hours have 24/7 access to the technical support and training documentation available on our website.	• On-site or webinar training, both in a direct train and a train-the-trainer format. • Please contact Craig Pritchard to design the customized training that will best suit your needs.
Success Maker Reading (Pearson Education, Inc.)	Brett Nielson 801-574-6184 brett.nielson@pearson.com www.pearsonschool.com	• 20 minute sessions per day, 3-5 times per week • 60-100 minutes per week	• MAC or PC • iPad capable under certain conditions. Contact representative • Cloud Based • Centralized Server option available • System Specs available at USOE website	• Included in annual subscription for cloud hosted model. • Different packages available to those district opting for a centralized server implementation. • Access 24 X 7 to our Community Connection Website which provides telephone support, online chat, remote webex support, access to downloads and enhancements, and technical documentation.	• 3 days per site. Includes getting started, best practices implementation, and data and reports training. • 24x7 Access to My Training Connection where teachers can enroll in free live training seminars, access Seconds to Success and Minutes to Mastery training modules. • Access to complete program documentation and product update information.