Technical Information

Network Administrators
Istation employs a proprietary communication protocol designed to minimize Internet bandwidth usage when run by multiple students simultaneously in a school. Internal firewalls and/or content filters must be configured to allow outbound access to our servers:

- IP address range:
  174.143.0.184 – 174.143.0.191 (174.143.0.184/29)
- TCP ports 12500 through 12509

System Requirements		
Specification	**Windows**	**Mac**
Supported Operating Systems	Windows XP, Vista, and 7	OS X 10.3.9 – 10.7
Processor	500 MHz Pentium III	500 MHz G4
Memory	256 MB RAM	256 MB RAM
Hard Disk	2 GB free space	2 GB free space
Graphic Display	800x600	800x600
Sound Card	with headphones	with headphones
Internet Connection	768 kbps or greater	768 kbps or greater

Installation Information

To install Istation, you must be logged in with administrator rights. A simple installation is performed from our Download Istation Web page. There are no CD-ROMs to install or school-based servers to maintain. Administration for schools is virtually nonexistent. After installation, we can support any number of students simultaneously in Istation generally using the bandwidth of a single Web surfer. In the event that the school's Internet connection is lost, Istation will continue to function normally and will synchronize with our servers when the Internet connection is restored. Since Istation is delivered through the Internet, we transparently provide enhancements without a service call, at no additional cost.

Local Firewall Information
When a software firewall is active on a computer, the firewall must be configured to allow Istation to accept connections from the local network. On Windows, this configuration occurs automatically during installation. For information specific to your OS, please review the detailed installation instructions for Windows or for Mac. Additional information may also be obtained by calling Support Services at 1-866-883-7323 or 972-643-3440 (and pressing 2).

Web-Based ISIP™
Web-Based ISIP requires a browser that supports Flash 9+. These browsers include IE7+, Firefox **3+, Chrome, and Safari 4+ for Mac.**